Resources

**LOCAL**

- Miami-Dade County Hurricane Safety Guide
  - [http://www.miamidade.gov/hurricane/home.asp](http://www.miamidade.gov/hurricane/home.asp)

- Miami-Dade Consumer Services
  - (report price gouging)
  - 786.469.2333
  - [www.miamidade.gov](http://www.miamidade.gov)

- Miami-Dade Cooperative Extension
  - 305.248.3311

- Humane Society of Greater Miami
  - 305.696.0800
  - [www.humanesocietymiami.org](http://www.humanesocietymiami.org)

- American Red Cross
  - 305.644.1200
  - [http://www.redcross.org/fl/miami](http://www.redcross.org/fl/miami)

- Switchboard of Miami
  - 305.358.4357
  - [www.switchboardmiami.org](http://www.switchboardmiami.org)

- Miami-Dade County Department of Emergency Management and Homeland Security
  - [www.miamidade.gov/oem](http://www.miamidade.gov/oem)

**Weather**

- National Hurricane Center
  - [www.nhc.noaa.gov](http://www.nhc.noaa.gov)

- South Florida Weather Forecast Office
  - 305.229.4550
  - [https://www.weather.gov/mfl/](https://www.weather.gov/mfl/)

**Utilities**

- FPL
  - 800.OUTAGE
  - 800.468.8243
  - TDD: 800.251.5325
  - [www.fpl.com](http://www.fpl.com)

- AT&T
  - 888.757.6500
  - TDD: 305.780.2273
  - 611 (repairs)
  - [www.att.com](http://www.att.com)

- Comcast
  - 800.266.2278
  - [www.comcast.com](http://www.comcast.com)

- TECO/
  - Peoples Gas
  - 877.832.6747
  - TDD: 813.228.4613
  - [www.peoplesgas.com](http://www.peoplesgas.com)

**FEDERAL and STATE**

- Florida Department of Financial Regulation
  - 800.342.2762
  - [https://www.flofr.gov](https://www.flofr.gov)

- Florida Office of Insurance Regulation
  - 850-413-3140
  - [www.floir.com](http://www.floir.com)

- Florida Division of Emergency Management
  - 850.413.9969
  - [www.floridadisaster.org](http://www.floridadisaster.org)

- Federal Emergency Management Agency
  - 800.621.3362
  - TDD: 800.462.7585
  - [www.fema.gov](http://www.fema.gov)

- National Flood Insurance Program
  - 800.638.6620
  - TDD: 800.447.9487
  - [www.fema.gov/business/nfip](http://www.fema.gov/business/nfip)

- American Red Cross
  - 202-303-4498 or 1-866-GET-INFO to find local chapter
  - [www.redcross.org](http://www.redcross.org)

- US Department of Homeland Security
  - 1-800-BE-READY
  - [www.ready.gov](http://www.ready.gov)

- US Small Business Administration (SBA)
  - 1-800-UASK-SBA
  - [www.sba.gov](http://www.sba.gov)

- Institute for Business & Home Safety (IBHS)
  - 1-813-286-3400
  - [www.ibhs.org](http://www.ibhs.org) "Open for Business"
  - IBHS offers a complete disaster preparation and recovery planning system for the home and business. One free printed version is available online or by calling. An online, interactive version is available to policyholders of many IBHS member insurance companies.

**Elderly – People with Special Needs**

- Special Transportation Services (STS)
  - 305.630.5300
  - TDD: 305.263.5439

- Florida Relay Service
  - 800.955.8770
  - TTY: 800.955.8771
  - [www.ftri.org/floridarelay](http://www.ftri.org/floridarelay)

- FPL Medically Essential Service Program
  - 800.226.3545
  - [www.fpl.com/community/health_and_safety_programs.shtml](http://www.fpl.com/community/health_and_safety_programs.shtml)

- Elder Helpline/Alliance for Aging
  - 305.670.4357